

■ Interoperability ain't working



- What's to blame
 - Plumbing 0%
 - Data format 10%
 - Business process 20%
 - Legal/compliance coherence 20%
 - Commercial issues 50%
 - (Let's not mention contractual interoperability)
- So who's to blame?
 - Operators 30%
 - Governments 30%
 - End users 40%